

	<b>Position Title: Senior ServiceNow Developer</b>
<b>Job Summary:</b>	<ul style="list-style-type: none"> <li>• <b>NARTech, Inc.</b>, a CMMI-Dev Level 5 company, seeks a <b>Senior ServiceNow Developer</b> to join our company to support a long-term IT support services contract with a U.S. Federal Government client agency in Washington, DC.</li> <li>• We seek a dynamic, talented <b>senior-level application/web developer with ServiceNow platform expertise</b> who is ready for a challenge where teamwork, technical ability, client interaction, and problem-solving skills are essential.</li> </ul>
<b>Experience:</b>	<ul style="list-style-type: none"> <li>• <b>Ten (10+) years</b> of Information Technology (IT) experience.</li> <li>• <b>Five (5+) years</b> of experience supporting full <b>System Development Lifecycle (SDLC)</b> environments using the following tools: <b>ServiceNow platform capabilities and architecture, JavaScript, HTML 5, CSS, Glide, AngularJS, RESP/SOAP APIs, and integration techniques with other platforms such as Microsoft .NET and SQL Server.</b></li> <li>• Knowledge of <b>Agile and ITIL</b> processes and best practices.</li> <li>• Knowledge of ServiceNow Performance Analytics, Reporting, best practices, industry trends, and cloud platforms and services (e.g., Azure, AWS).</li> </ul>
<b>Education:</b>	<ul style="list-style-type: none"> <li>• <b>B.S. Degree</b> in Computer Science or in a relevant field is preferred.</li> <li>• <b>ServiceNow Certified Application Developer (CAD) or Certified Implementation Specialist (CIS) in at least one module (e.g., ITSM, HR, CSM)</b> is desired.</li> <li>• Continuing Education (CE) credits are required during contract performance.</li> </ul>
<b>Security Clearance:</b>	<ul style="list-style-type: none"> <li>• <b>U.S. Citizenship or Permanent Residence</b> status is required.</li> <li>• The candidate must also be able to clear background checks and a U.S. Government Public Trust level of <b>Security Clearance</b>. This security clearance process may take 2 weeks to 2 months.</li> </ul>
<b>Location:</b>	<ul style="list-style-type: none"> <li>• <b>Remote work</b> is currently allowed but is subject to change by the Federal client agency, potentially requiring office attendance in Washington, DC.</li> </ul>
<b>Responsibilities:</b>	<ul style="list-style-type: none"> <li>• Develop and customize <b>complex ServiceNow</b> applications and modules.</li> <li>• Implement and configure advanced <b>ServiceNow workflows, business rules, UI policies, and client scripts.</b></li> <li>• <b>Integrate ServiceNow</b> with other enterprise systems and applications.</li> <li>• Perform <b>system administration</b> tasks, including user and group management, access control, and system maintenance.</li> <li>• Collaborate with stakeholders to gather and <b>analyze</b> requirements and translate them into technical specifications.</li> <li>• Troubleshoot and <b>resolve</b> issues related to ServiceNow applications and integrations.</li> <li>• Lead and <b>mentor</b> a team of junior and mid-level developers.</li> <li>• Participate in the <b>full</b> software development lifecycle, including design, development, testing, and deployment.</li> <li>• Stay current with ServiceNow's best practices and industry trends.</li> <li>• Actively participate in team meetings and provide presentations when needed.</li> </ul>
<b>Salary Range:</b>	<ul style="list-style-type: none"> <li>• <b>\$ 110K-\$120K Annual Salary with Benefits</b></li> <li>• Option available for straight hourly full-time employment without benefits</li> </ul>
<b>Benefits Package Includes:</b>	<ul style="list-style-type: none"> <li>• Health, Dental, and Vision Insurance, 401K plan with Company Match, Vacation and Sick Leave, Paid Holidays, Long-Term and Short-Term Disability, Professional Development, and Annual Bonus opportunities.</li> </ul>