

	Position Title: Solution Architect (Salesforce SME)
Job Summary:	<ul style="list-style-type: none"> • NARTech, Inc., a CMMI-Dev Level 5 company, seeks a Solution Architect/Developer to join our company to support a long-term IT support services contract with a U.S. Federal Government client agency in Washington, DC. • We seek a dynamic, talented Senior-level Solution Architect and Developer with Salesforce Subject Matter Expertise (SME) ready for a challenge where teamwork, technical ability, client interaction, and problem-solving skills are essential.
Experience:	<ul style="list-style-type: none"> • 8 years of IT experience, including at least 3 years of specialized hands-on experience with Salesforce, including configuration, customization, application architecture development, and administration. • Proficiency in Salesforce tools and technologies, including Apex, Visualforce, Lightning Components, and SOQL. • Experienced in developing and maintaining automation processes using tools like Process Builder, Flow, and Apex. • Knowledge of integration tools like MuleSoft, Informatica, or similar. • Experienced with web technologies (HTML, CSS, JavaScript) and database management. • Strong analytical skills to assess business requirements and translate them into technical solutions. • Ability to troubleshoot and resolve complex technical issues. • Excellent verbal and written communication skills. • Ability to effectively collaborate with cross-functional teams and stakeholders. • Strong presentation and training skills. • Understanding of business processes and how Salesforce can be leveraged to improve them. • Ability to align Salesforce solutions with business goals and objectives.
Education:	<ul style="list-style-type: none"> • B.S. Degree in Computer Science or in a relevant field is preferred. • Salesforce Certifications (one or more of the following required) – Certified Salesforce Advanced Administrator, Certified Salesforce Developer, Certified Application Builder, Certified Application Architect, Certified Salesforce Cloud Consultant • Continuous Learning - Commitment to staying updated with the latest Salesforce features, releases, and best practices. Participation in Salesforce community events, forums, and user groups.
Security Clearance:	<ul style="list-style-type: none"> • U.S. Citizenship or Permanent Residence status is required. • The candidate must also be able to clear background checks and a U.S. Government Public Trust level of Security Clearance.
Location:	<ul style="list-style-type: none"> • Remote work is allowed for this position. Some travel may be required to the Federal client agency office in Washington, DC, and to the NARTech office in Bethesda (Maryland) on an as-needed basis.
Responsibilities:	<ul style="list-style-type: none"> • Design and develop scalable, high-performance Salesforce solutions. • Create architectural blueprints and technical specifications. • Lead the integration of Salesforce with other enterprise systems. • Ensure seamless data flow and interoperability between systems. • Develop custom applications using Apex, Visualforce, and Lightning Components. • Implement complex business logic and workflows. • Provide technical guidance and mentorship to development teams.

	<ul style="list-style-type: none"> • Review code and ensure adherence to best practices and coding standards. • Lead Salesforce-related projects from inception to completion. • Collaborate with stakeholders to gather requirements and define project scope. • Optimize Salesforce applications for performance and scalability. • Conduct performance tuning and troubleshooting. • Implement and maintain security protocols to protect sensitive data. • Ensure compliance with industry standards and regulations. • Oversee data migration, data quality, and data governance initiatives. • Implement data backup and recovery strategies. • Design and develop advanced reports and dashboards. • Provide insights and analytics to support business decision-making. • Stay updated with the latest Salesforce features and releases. • Proactively suggest and implement system enhancements and process improvements. • Liaise with Salesforce vendors and consultants for technical support and enhancements. • Communicate effectively with stakeholders to understand their needs and provide solutions. • Create and maintain technical documentation. • Conduct training sessions for users and development teams.
Salary Range:	<ul style="list-style-type: none"> • \$ 120K-\$150K Annual Salary with Benefits • Option available for straight hourly full-time employment without benefits
Benefits Package Includes:	<ul style="list-style-type: none"> • Health, Dental, and Vision Insurance, 401K plan with Company Match, Vacation and Sick Leave, Paid Holidays, Long-Term and Short-Term Disability, Professional Development, and Annual Bonus opportunities.